

**BROOKS WARRANTY SHIPPING POLICY, REVISION A  
EFFECTIVE NOVEMBER 1<sup>ST</sup>, 2012**

**WARRANTY SHIPPING POLICY FOR NEW PRODUCTS, REPAIRS & SPARES**

If any product fails within Brooks' warranty period and must be returned to Brooks, the customer is responsible for the return shipment of that product. (Freight In to be paid by the customer under DAP Incoterms 2010.) Brooks is responsible for the return shipment of the repaired or replacement product to the customer, by economy method. (Freight Out to be paid by Brooks under DAP Incoterms 2010). Expedited shipping services are available to the customer for a premium charge.